Barbican KPIs 2024 25

Barbican KPIs 2024 25						
Title of Indicator	Target from 2021/22	Apr- Jun 24	July - Sep 24	Oct - Dec 24	Jan - Mar 25	COMMENT
Customer Care						
To respond to complaints no later than 10 working days from the date of acknowledgement.	100%	50%	50%	90%		1 out of the 10 complaints were responded to outside of the 10 working days but this was commulcated to the complainant. (All complaints received initial acknowledgement within 5 working days)
Complaints Escalated beyond stage one	na	2	0	2		2x Stage 2 Complaints both upheld (1x Finance, 1x highwalks/communal areas)
Complaints Breakdown	na	xx	xx	xx		10 Compaints received (one withrawn): 2x Communications, 2x Contractor, 2x Finance, 1x Leak/Water Pen, 1x Lifts, 1x Staff Conduct, 1x Highwalks/Communal Areas
Repairs & Maintenance						
Repairs by Type breakdown (see sheet 2)	na					
% 'Urgent' repairs (complete within 24 hours)	95%	80.88%	88.85%	94.48		
P2, P3 P4 combined	95%	86.10%	93.67%	95.4		
	99%	99.50%	99.30%	97.44%		Lifts that affected totals: Staircase lifts; Breton Lift 66 - 65.19%, John Trundle Lift 58 - 78.63%, Thomas More Lift 23 - 41.04% Corridor lifts;
Availability % of Barbican lifts (Q3 Staircase - top, Corridor - middle, Tower- bottom)	99%	98.00%	94.30%	96.30%		Seddon 14b - 40.9%. Tower Lifts; Cromwell B lift 0%, Shakespeare B Lift - 75.39%. There are issues with the Tower reporting still. The others were
	99%	83.80%	77.70%	83.68%		effected by delays in parts and idenitfying necessary repairs.
Background heating -percentage serviced within target. Total loss 24hrs/ Partial loss 3 working days	Total 90% / Partial 90%	0	0	41*		*41 of 118 heating orders to the Engineers, job description includes No Heat or loss of heat in one or more areas.
No. of requests for heating adjustments	na	1	0	118		this covers adjustement and or faults
How many jobs failed inspection?	na					
Estate Management						
House Officer 6-weekly joint inspections with House Group representatives monitoring block cleaning - good standard to outstanding	90%	80%	76%	83%		6 out of 31 were below Good to Satisfactory
House Officer 6-weekly joint inspections with House Group representatives monitoring communal window cleaning - good standard to outstanding	80%	N/A	N/A	4		2x missed windows, 1x windows left with drip marks on frames, 1x privacy screen not cleaned (issues reported to Window Cleaning Manager, all revisited/re-cleaned as needed)
No. of Out of Hours reports	na	163	156	189		
No. of Home Improvement Applications received	na	12	10			several incomplete applications 'awaiting Building Safety Regulator acceptance letter' still pending
No. of residents signed up to the BEO bulletin	na	57 (2103)	31 (2134)	52(2163)		
Open Spaces						
Major Works						
Short Term Holiday Lets	na	2	0			
Lease Enforcement cases						

Imappinot will give an approximate idea of the regains raised during each quarter but does not provide accurate service chargedail information. Centra are not always consolid yaded by category and "Laudendaile Joint Office" repairs are charged to Service Charge under SSM budget, not Repairs.			
	Territory Terr		Secretary States and S
American American		Section 2	Service 2 Service 2 Service 3 Service 4 Servic
Amount A	Addition Addition	Additional and a second and a s	Addition to the control of the contr
			Annual Indian Annual Indian Annual Indian Ind
Marrier Marr	March Marc	Sec 1996 Sec 200 Sec	Institute Control Term

Please note that this data is not definitive, it is the orders trained, not those invoiced and charged. Orders are subject to country by various officers in the regaint team to exclude deplications, call-back, insurance claims, breast recharges, bundood responsibilities and so on before service charge actuals are Finalised. This

NOTES:
Figures we for orders saised, nec completed - totals are not definitive and financials will not be accurate Odden raised do not seconsately file accurate at the same time as amounts will not match.

Lauderdale sint Office" repairs are charged to Service Charge under SEM budger, not Repairs.

Q3 2024-2025			-		
ANDREWES (192 flats) General Total Jobs Raised 83 58895	BEN JONSON (204 flats)	General Total Jobs Raised	16 8975	BRETON (111 flats)	BRYER (56 flats) General Total Jobs Raised 69 33177
To A Specific Address 53 23265 Common Parts 30 35630	To A Specific Address 199 35681 Common Parts 31 42589	To A Specific Address Common Parts	14 321 2 8653	To A Specific Address 26 3829	To A Specific Address 57 4790 Common Parts 12 28387
Breakdown By Priority Level Priority 0 Priority 1 12 20431	Breakdown By Priority Level Priority 0 1 5175 Priority 1 10 5355	Breakdown By Priority Level Priority 0 Priority 1	2 2	Breakdown By Priority Level Priority 0 Priority 1 4 86	Breakdown By Priority Level Priority 0 Priority 1 1 1
Priority 2 8 1364 Priority 3 13 4255	Priority 2 14 8266 Priority 3 24 12166	Priority 2 Priority 3	1 319	Priority 2 2 753 Priority 3 8 8999	Priority 2 4 568 Priority 3 7 939
Priority 4 22 32845 Priority E Void	Priority 4 41 47308 Priority E Void	Priority 4 Priority E Void	2 8653	Priority 4 13 19467 Priority E Void	Priority 4 13 31669 Priority E Void
Resident Engineer/Garchey 28 Breakdown By Category	Resident Engineer/Garchey 140 Breakdown By Category	Resident Engineer/Garchey Breakdown By Category	11	Resident Engineer/Garchey 17 Breakdown By Category	Resident Engineer/Garchey 44 Breakdown By Category
Asbestos Management 1 16039 Balconies (not WP)	Asbestos Management Balconies (not WP)	Asbestos Management Balconies (not WP)		Asbestos Management 1 1402 Bakonies (not WP)	Asbestos Management 1 8625 Balconies (not WP)
Carpentry 4 841 Concrete Decs not WP 1 143	Carpentry 4 875 Concrete Decs not WP 2 750	Concrete Decs not WP	1 2600	Carpentry Concrete Decs not WP	Carpentry 2 404
Dilapidations Drains 1 143	Dilapidations Drains 3 1675	Dilapidations Drains		Dilapidations Drains 1 0	Dilapidations Drains
Drains (garchey) Electrical 1 280 Emergency lighting	Drains (garchey) Electrical Emergency lighting	Drains (garchey) Electrical Emergency lighting	1 6053	Drains (garchey) Electrical 5 16338 Emergency lighting	Drains (garchey) Electrical 4 18797 Emergency lighting
Entryphones Fire Equip 1 2642	Entryphones Fire Equip	Entryphones Fire Equip		Entryphones Fire Equip	Entryphones Fire Equip
Frames (not WP) S 3078 Glazing 2 243 Heating	Frames (not WP) 4 2829 Glazing 5 2467 Heating 3 364	Frames (not WP) Glazing Heating		Frames (not WP) 2 973 Glazing Heating	Frames (not WP) 2 637 Glazing Heating
Lifts 4 10817 Lightning Conductors	Lifts Lightning Conductors	Lifts Lightning Conductors		Lifts 2 7458 Lightning Conductors	Lifts 3 686 Lightning Conductors
Locks/Doors 3 236 Metalwork 14 3421 Miscellaneous 3 3421	Locks/Doors 4 536 Metalwork 12 3580 Miscellaneous 3580	Locks/Doors Metalwork Miscellaneous		Locks/Doors 1 84 Metalwork 3 487 Miscellaneous 1 729	Locks/Doors Metalwork 2 278 Miscellaneous
Plumbing 6 791 Podium Contract/Routine	Plumbing 3 396 Podium Contract/Routine	Plumbing Podium Contract/Routine	1 319	Plumbing 1 143 Podium Contract/Routine	Plumbing 2 376 Podium Contract/Routine
Roofs (not WP) Security Structural Repairs	Roofs (not WP) Security Structural Repairs	Roofs (not WP) Security Structural Repairs		Roofs (not WP) Security Structural Repairs	Roofs (not WP) Security Structural Repairs
Tiling & Screeding Ventilation 4 658	Tiling & Screeding 2 1608 Ventilation 7 1151	Tiling & Screeding Ventilation		Tiling & Screeding Ventilation 3 493	Tiling & Screeding Ventilation 2 329
Water Penetration 8 19565 Resident / Garchey Engineers 28	Water Penetration 28 24852 Resident / Garchey Engineers 140	Water Penetration Resident / Garchey Engineers	2 2	Water Penetration 4 170 Resident / Garchey Engineers 17	Water Penetration 7 3046 Resident / Garchey Engineers 44
BUNYAN (69 flats) General Total Jobs Raised 52 21712	CROMWELL (111 flats) General 77 Total Jobs Raised 77	DEFOE (178 flats) General		FROBISHER (69 flats) General	General General Total Jobs Raised 61 22855
Total Jobs Raised 52 21712 To A Specific Address 43 2006 Common Parts 9 19706	Total Jobs Raised 77 63297 To A Specific Address 32 8223 Common Parts 45 55075	Total Jobs Raised To A Specific Address Common Parts	108 84027 68 26795 40 57107	Total Jobs Raised 58 11934 To A Specific Address 44 1161 Common Parts 14 10773	To A Specific Address 47 5428 Common Parts 14 17427
Breakdown By Priority Level Priority 0	Breakdown By Priority Level Priority 0	Breakdown By Priority Level Priority 0	1 377	Breakdown By Priority Level Priority 0	Breakdown By Priority Level Priority 0
Priority 1 1 0 Priority 2 2 144 Priority 3 5 891	Priority 1 2 144 Priority 2 10 1421 Priority 3 16 4138	Priority 1 Priority 2 Priority 3	16 2528 16 3988 19 6475	Priority 1 5 821 Priority 2 2 251 Priority 3 4 1455	Priority 1 3 153 Priority 2 3 487 Priority 3 4 4506
Priority 4 10 20677 Priority E	Priority 4 27 57595 Priority E	Priority 4 Priority E	30 70659	Priority 4 10 9406 Priority E	Priority 4 11 17709 Priority E
Noid Resident Engineer/Garchey 34 Breakdown By Category	Void Resident Engineer/Garchey 34 Breakdown By Category	Void Resident Engineer/Garchey Breakdown By Category	27	Void Resident Engineer/Garchey 27 Breakdown By Category	Void Resident Engineer/Garchey 40 Breakdown By Category
Asbestos Management 1 375 Balconies (not WP)	Asbestos Management 1 10260 Balconies (not WP)	Asbestos Management Balconies (not WP)	2 2565	Asbestos Management Bakconies (not WP)	Asbestos Management 1 0 Balconies (not WP)
Carpentry 1 410 Concrete 1 167 Decs not WP 1 167	Carpentry	Concrete Decs not WP	6 3140	Carpentry	Carpentry 1 891 Concrete 2 220 Decs not WP 2 200
Dilapidations Drains	Dilapidations Drains 5 100	Dilapidations Drains	1 162 2 323	Dilapidations Drains	Dilapidations Drains
Drains (garchey) Electrical 1 11905 Emergency lighting	Drains (garchey) Electrical 13 14202 Emergency lighting	Drains (garchey) Electrical Emergency lighting	3 30422	Drains (garchey) Electrical 1 6952 Emergency lighting	Drains (garchey) Electrical 2 14393 Emergency lighting
Entryphones Fire Equip	Entryphones Fire Equip	Entryphones Fire Equip	1 583	Entryphones Fire Equip	Entryphones Fire Equip
Frames (not WP) 2 888	Frames (not WP) 2 1067 Glazing Heating	Frames (not WP) Glazing Heating	3 1646 1 757 1 69	Frames (not WP) 4 851 Glazing 1 84 Heating	Frames (not WP)
Lifts 4 7255 Lightning Conductors	Lifts 5 28090 Lightning Conductors	Lifts Lightning Conductors	5 7744	Lifts Lightning Conductors	Lifts 1 219 Lightning Conductors
Locks/Doors	Locks/Doors 5 460 Metalwork 4 460 Miscellaneous 5 1290	Locks/Doors Metalwork Miscellaneous	4 445 12 4948 2 5097	Locks/Doors 1 556 Metalwork 1 125 Miscellaneous 1 167	Locks/Doors 3 236 Metalwork 3 487 Miscellaneous 3 1957
Plumbing 3 373 Podium Contract/Routine	Plumbing 8 1736 Podium Contract/Routine	Plumbing Podium Contract/Routine	16 8143	2533 Podium Contract/Routine 3 2533	Plumbing 1 125 Podium Contract/Routine
Roofs (not WP) Security Structural Repairs	Roofs (not WP) Security Structural Repairs	Roofs (not WP) Security Structural Repairs		Roofs (not WP) Security Structural Repairs	Roofs (not WP) Security Structural Repairs
Tiling & Screeding Ventilation 1 69	Tiling & Screeding Ventilation 1 164	Tiling & Screeding Ventilation	6 965	Tiling & Screeding Ventilation 1 84	Tiling & Screeding Ventilation 1 164
Water Penetration 2 100 Resident / Garchey Engineers 34	Water Penetration 4 3778 Resident / Garchey Engineers 22	Water Penetration Resident / Garchey Engineers	16 16585 27	Water Penetration 6 438 Resident / Garchey Engineers 37	Water Penetration 2 4141 Resident / Garchey Engineers 40
JOHN TRUNDLE (133 flats) General	LAMBERT JONES 8 flats) General	LAUDERDALE (117 flats) General		MOUNTJOY (64 flats) General	SEDDON (75 flats) General
Total Jobs Raised 72 53696 To A Specific Address 42 25971 Common Parts 30 27725	Total Jobs Raised 11 3605 To A Specific Address 6 916 Common Parts 5 2689	Total Jobs Raised To A Specific Address Common Parts	83 43297 44 22997 39 20301	Total Jobs Raised 54 18755 To A Specific Address 47 5311 Common Parts 7 13444	Total Jobs Raised 85 26676 To A Specific Address 68 10493 Common Parts 17 16182
Breakdown By Priority Level Priority 0 1 1	Breakdown By Priority Level Priority 0	Breakdown By Priority Level Priority 0	3 594	Breakdown By Priority Level Priority 0	Breakdown By Priority Level Priority 0 1 1
Priority 1 14 1376 Priority 2 8 992 Priority 3 10 2423	Priority 1 1 699 Priority 2 Priority 3 3 227	Priority 1 Priority 2 Priority 3	6 4721 12 3648 14 6252	Priority 1 1 143 Priority 2 1 337 Priority 3 6 2630	Priority 1 3 3153 Priority 2 8 1444 Priority 3 7 3133
Priority 4 23 48903 Priority E	Priority 4 2 2679 Priority E	Priority 4 Priority E	21 28081	Priority 4 8 15645 Priority E	Priority 4 14 18944 Priority E
Void Resident Engineer/Garchey 16 Breakdown By Category	Void Resident Engineer/Garchey S Breakdown By Category	Void Resident Engineer/Garchey Breakdown By Category	27	Void 38 Resident Engineer/Garchey Breakdown By Category	Void Resident Engineer/Garchey 52 Breakdown By Category
Asbestos Management Balconies (not WP)	Asbestos Management Balconies (not WP)	Asbestos Management Balconies (not WP)	1 11470	Asbestos Management 1 1125 Balconies (not WP)	Asbestos Management 1 4125 Balconies (not WP)
Carpentry 2 169 Concrete Decs not WP	Carpentry 1 84 Concrete Decs not WP	Carpentry Concrete Decs not WP	1 625	Carpentry 3 3570 Concrete Decs not WP	Carpentry 2 2530 Concrete
Dilapidations Drains 3 1487	Dilapidations Drains 1 699	Dilapidations Drains	2 1467	Dilapidations Drains	Dilapidations Drains 2 901
Drains (garchey) Electrical 3 1133 Emergency lighting	Drains (garchey) Electrical 1 1990 Emergency lighting	Drains (garchey) Electrical Emergency lighting	8 4474	Drains (garchey) Electrical 1 11549 Emergency lighting	Drains (garchey) Electrical Emergency lighting
Entryphones Fire Equip Frames (not WP) 3 459	Entryphones Fire Equip	Entryphones Fire Equip	3 644	Entryphones Fire Equip	Entryphones Fire Equip
Glazing 1 143 Heating	Frames (not WP)	Frames (not WP) Glazing Heating	1 355 1 143	Frames (not WP)	Frames (not WP) 3 2570 Glazing 1 267 Heating
Lifts 3 22496 Lightning Conductors	Lifts Lightning Conductors	Lifts Lightning Conductors	1 2044	Lifts 3 686 Lightning Conductors	Lifts Lightning Conductors
Metalwork 7 794 Miscellaneous 3 1371	Locks/Doors Metalwork Miscellaneous	Locks/Doors Metalwork Miscellaneous	8 1559 4 1593	Locks/Doors 1 84 Metalwork 1 0	Metalwork 6 820 Miscellaneous 3 1029
Plumbing 4 957 Podium Contract/Routine	Plumbing Podium Contract/Routine Roofs (not WP)	Plumbing Podium Contract/Routine	6 1737	Plumbing Podium Contract/Routine	Plumbing 4 655 Podium Contract/Routine
Roofs (not WP) 1 16800 Security Structural Repairs	Security Structural Repairs	Roofs (not WP) Security Structural Repairs		Roofs (not WP) Security Structural Repairs	Roofs (not WP) Security Structural Repairs
Tiling & Screeding 4 761 Wentilation 4 761 Water Penetration 15 6474	Tiling & Screeding Ventilation Water Penetration 2 690	Tiling & Screeding Ventilation	3 493 11 16041	Tiling & Screeding Ventilation 2 1220	Tiling & Screeding 2 329 Ventilation 2 329 Water Penetration 3 2762
Resident / Garchey Engineers 16	Resident / Garchey Engineers 5	Water Penetration Resident / Garchey Engineers	11 16041 27	Resident / Garchey Engineers 38	Resident / Garchey Engineers 52
SHAKESPEARE (116 flats) General	SPEED (114 flats)	THE POSTERN (10 flats) General Total Jobs Raised	4 407	THOMAS MORE (165 flats)	WALLSIDE (16 flats) General Total Jobs Raised 8 4551
To A Specific Address 49 14053 Common Parts 22 10986	To A Specific Address 48 19511 Common Parts 36 65360	To A Specific Address Common Parts	4 407 3 2 1 405	To A Specific Address 57 26905 Common Parts 27 26342	To A Specific Address 6 2946 Common Parts 2 1605
Breakdown By Priority Level Priority 0	Breakdown By Priority Level Priority 0 2 413	Breakdown By Priority Level Priority 0 Drivrity 1		Breakdown By Priority Level Priority 0	Breakdown By Priority Level Priority 0
Priority 2 6 1204 Priority 3 9 2643	Priority 1 6 1647 Priority 2 11 957 Priority 3 13 3722	Priority 1 Priority 2 Priority 3	1 1	Priority 2 7 4989 Priority 3 11 1714	Priority 1 1 1 Priority 2 Priority 3
Priority 4 21 17176 Priority E	Priority 4 30 78132 Priority E Void	Priority 4 Priority E	2 406	Priority 4 30 26739 Priority E Void	Priority 4 4 4550 Priority E Void
Void Resident Engineer/Garchey 33 Breakdown By Category	Resident Engineer/Garchey 22 Breakdown By Category	Void Resident Engineer/Garchey Breakdown By Category	1	Resident Engineer/Garchey 27 Breakdown By Category	Resident Engineer/Garchey 3 Breakdown By Category
Asbestos Management Balconies (not WP) Carpentry 2 314	Asbestos Management 4 6995 Balconies (not WP)	Asbestos Management Balconies (not WP)		Asbestos Management 1 200 Balconies (not WP)	Asbestos Management 1 750 Balconies (not WP)
Carpentry 2 314 Concrete 2 2415 Decs not WP	Carpentry 3 2142 Concrete Decs not WP	Concrete Decs not WP		Carpentry 8 3022 Concrete 1 211 Decs not WP	Concrete Decs not WP
Dilapidations Drains 1 364 Drains (garchey)	Dilapidations Drains 1 150 Drains (garchey)	Dilapidations Drains Drains (garchey)		Dilapidations Drains 2 4217 Drains (garchey)	Drains Drains (garchey)
Electrical 7 4010	Electrical 4 1188	Electrical	1 405	Electrical 2 320	Electrical 2 1350

Emergency lighting		
Entryphones		
Fire Equip		
Frames (not WP)	6	3584
Glazing		
Heating	1	185
Lifts	3	4374
Lightning Conductors		
Locks/Doors		
Metalwork		
Miscellaneous	3	1029
Plumbing	4	4627
Podium Contract/Routine		
Roofs (not WP)		
Security		
Structural Repairs		
Tiling & Screeding		
Ventilation	2	215
Water Penetration	4	3453

Ventilation	2	21:
Water Penetration	4	345
Resident / Garchey Engineers	33	
WILLOUGHBY (148 flats)		
General		
Total Jobs Raised	166	1901
To A Specific Address	137	1218
Common Parts	29	682
Breakdown By Priority Level		
Priority 0		
Priority 1	6	65:
Priority 2	11	233
Priority 3	10	412
Priority 4	25	1190
Priority E		
Void		
Resident Engineer/Garchey	114	
Breakdown By Category		
Asbestos Management	1	145
Balconies (not WP)		
Carpentry	1	83
Concrete		
Decs not WP		
Dilapidations		
Drains		
Drains (garchey)		
Electrical	3	96
Emergency lighting		
Entryphones		
Fire Equip		
Frames (not WP)	3	702
Glazing	3	30
Heating	1	16
Lifts	3	171
Lightning Conductors		
Locks/Doors	7	120
Metalwork	12	295
Miscellaneous	2	43
Plumbing	5	62
Podium Contract/Routine		
Roofs (not WP)		
Security		
Structural Repairs		
Tiling & Screeding		
Ventilation	6	98
Water Penetration	4	24
Resident / Garchey Engineers	114	

Emergency lighting		
Entryphones		
Fire Equip		
Frames (not WP)	6	1459
Glazing	2	1702
Heating		
Lifts	6	36499
Lightning Conductors		
Locks/Doors	8	905
Metalwork	7	1774
Miscellaneous	2	1515
Plumbing	3	613
Podium Contract/Routine		
Roofs (not WP)		
Security		
Structural Repairs		
Tiling & Screeding		
Ventilation	7	1151

Emergency lighting		
Entryphones		
Fire Equip		
Frames (not WP)		
Glazing		
Heating		
Lifts		
Lightning Conductors		
Locks/Doors		
Metalwork		
Miscellaneous		
Plumbing		
Podium Contract/Routine		
Roofs (not WP)		
Security		
Structural Repairs		
Tiling & Screeding		
Ventilation		
Water Penetration	2	2
Docidont / Carehou Engineers	- 1	

Emergency lighting		
Entryphones		
Fire Equip		
Frames (not WP)	4	2725
Glazing	3	966
Heating		
Lifts	4	13007
Lightning Conductors		
Locks/Doors	3	251
Metalwork	3	393
Miscellaneous	4	4761
Plumbing	6	1635
Podium Contract/Routine		
Roofs (not WP)		
Security		
Structural Repairs		
Tiling & Screeding		
Ventilation	6	987
Water Penetration	9	19247
Perident / Garchey Engineers	27	

Emergency lighting		
Entryphones		
Fire Equip		
Frames (not WP)		
Glazing		
Heating	1	2450
Lifts		
Lightning Conductors		
Locks/Doors		
Metalwork		
Miscellaneous		
Plumbing		
Podium Contract/Routine		
Roofs (not WP)		
Security		
Structural Repairs		
Tiling & Screeding		
Ventilation		
Water Penetration	1	1

	Estate Totals Q3 2023-2024	
General	No. Orders	Total Value
To A Specific Address	1412	412289.19
Block Common Parts	359	221078.39
Barbican Estatewide	116	61469.88
Garchey	56	20719.33
Lauderdale Joint Office	7	811.43
Barbican Rented	20	354.72
Barbican Stores	12	2748.07
Insurance	29	95561.33
Recharge	30	5348.22
St Giles Church	2	371.52
Trade Centre	17	6998.93
Car Parks	80	31455.35
Total Jobs Raised	2140	773206.36
Breakdown By Priority Level	No. Orders	Total Value
Priority 0	19	
		5137.17
Priority 1		5137.17 49875.45
Priority 1 Priority 2	174	49875.45
Priority 2		49875.45 55850.2
Priority 2 Priority 3	174 197 285	49875.45 55850.2 111743.55
Priority 2 Priority 3 Priority 4	174 197	49875.45 55850.2 111743.55 548323.34
Priority 2 Priority 3	174 197 285 558	49875.45 55850.2 111743.55 548323.34
Priority 2 Priority 3 Priority 4 Priority E	174 197 285 558	49875.45 55850.2 111743.55 548323.34 2078.74
Priority 2 Priority 3 Priority 4 Priority E Void Resident Engineers/Garchey	174 197 285 558 1 2 904	49875.45 55850.2 1117743.55 548323.34 2078.74 197.91
Priority 2 Priority 3 Priority 4 Priority E Void Resident Engineers/Garchey Breakdown By Category	174 197 285 558 1 2 904 No. Orders	49875.45 55850.2 111743.55 548323.34 2078.74 197.91
Priority 2 Priority 3 Priority 4 Priority E Void Resident Engineers/Garchey Breakdown By Category Asbestos Management	174 197 285 558 1 2 904 No. Orders	49875.45 55850.2 111743.55 548323.34 2078.74 197.91 0 Total Value 20290.77
Priority 2 Priority 3 Priority 4 Priority E Void Resident Engineers/Garchey Breakdown By Category	174 197 285 558 1 2 904 No. Orders	49875.45 55850.2 111743.55 548323.34 2078.74 197.91

Breakdown By Category	No. Orders	Total Value
Asbestos Management	27	20290.77
Balconies (not WP)	15	8239.97
Carpentry	84	37510.95
Concrete	5	2962.11
Decs not WP	11	17285.07
Dilapidations	11	20135.92
Drains	98	68187.18
Drains (garchey)		
Electrical	51	40020.33
Emergency lighting		
Entryphones	1	225
Fire Equip	21	24078.66
Frames (not WP)	38	70065.16
Glazing	38	36419.75
Heating	8	3777.97
Lakes	1	211.76
Lifts	48	28558.52
Lightning Conductors	1	169.76
Locks/Doors	56	6217.26
Metalwork	100	25117.03
Miscellaneous	59	35067.56
Plumbing	75	22679.74
Podium Contract/Routine		
Roofs (not WP)		
Security	4	912
Structural Repairs		
Tiling & Screeding	5	5108.04
Ventilation	67	34339.23
Water Penetration	348	260751.51
Resident / Garchey Engineers	904	
Metwin (miscoded)		

Breakdown By Block	No. flats	No. Orders	Total Value	Approx Value per Order	Appox cost per flat
Andrewes House	192	115	67780.23	£589.39	£353.02
Ben Jonson	204	275	60290.35	£219.24	£295.54
Brandon Mews	26	11	6264.03	£569.46	£240.92
Breton House	111	68	10896.35	£160.24	£98.17
Bryer Court	56	77	29588.67	£384.27	£528.37
Bunyan Court	69	112	54721.22	£488.58	£793.06
Cromwell Tower	111	70	16512.44	£235.89	£148.76
Defoe House	178	119	59089.53	£496.55	£331.96
Frobisher Crescent	69	75	5739.56	£76.53	£83.18
Gilbert House	88	68	8990.22	£132.21	£102.16
John Trundle Court	133	96	29764.35	£310.05	£223.79

Lambert Jones Mews	8	5	1217.61	£243.52	£152.20
Lauderdale Tower	117	99	59891.33	£604.96	£511.89
Mountjoy House	64	57	13040.74	£228.78	£203.76
Seddon House	75	83	17343.15	£208.95	£231.24
Shakespeare Tower	116	70	21052.36	£300.75	£181.49
Speed House	114	59	17648.62	£299.13	£154.81
The Postern	10	13	4083.58	£314.12	£408.36
Thomas More House	165	111	101107.66	£910.88	£612.77
Wallside	16	2	137.17	£68.59	£8.57
Willoughby House	148	186	48208.41	£259.19	£325.73
BLOCK TOTAL		1771	633367.58	£338.16	£285.23
	•				
Included in Service Charge		No. Orders	Total Value	<u>.</u>	
Barbican Estatewide		116	61469.88	3	
Garchey		56	20719.33	3	
Lauderdale Joint Office		7	811.43	3	
INC TOTAL		179	83000.64		
				_	
Landlord/Other Totals		No. Orders	Total Value	<u>.</u>	
Barbican Rented		20	354.72		
Barbican Stores		12	2748.07	7	
Insurance		29	95561.33	3	
Recharge		30	5348.22		
St Giles Church		2	371.52		
Trade Centre		17	6998.93	3	

80

31455.35 142838.14

Car Parks
LANDLORD/OTHER TOTAL